

Quality policy

The quality policy describes the overall framework of quality in the company's activities. Feed/food safety, product quality and communication to customers are essential elements for our products and services.

It is our ambition to realize the quality policy with credibility and trust in business. It involves innovative cooperation with customers and suppliers, an efficient production system and good communication to employees.

Our quality management system ensures control of all processes, continuous improvement and development of quality.

The Quality policy is available for stakeholders at Vilomix Website.

Feed/food safety

Vilomix will deliver products that represent a high degree of feed safety, and in the end food safety.

Risk assessment is based on a systematic approval and evaluation of quality management at suppliers, production processes and raw materials.

Traceability is ensured using barcode in management of raw materials and IT registration of sales of products.

An ongoing assessment and evaluation of potential risks according to HACCP principles ensure, that the Vilomix can implement preventive actions.

Changes in regulatory requirements are implemented quickly in the company's activities.

The main focus is on:

- Supplier approval, supplier audit and evaluation.
- Risk assessment on raw materials and production processes.
- Optimal risk management in production processes.
- Ensuring traceability in product flow.
- Preventing feed fraud and adulteration
- Preventing of hacking of IT-systems

Focus on product and customer

Our customers should experience Vilomix as a reliable supplier of products with well-defined quality. There is a strong emphasis on trust between the client and Vilomix.

Confidence is based on clear agreements on customer product specifications and openness about used raw material and production data for the product.

Specifications of products are determined on the basis of:

- Feed requirements
- Specific customer requirements and conditions in the customer's production system
- Vilomix recommendations
- Price formation in the commodity market

There is a continuous development of products and feed safety based on new knowledge and research on animal nutrition, new products on the market and our own experiences.

Compliance with specifications on Vilomix products is ensured by the quality of used raw materials and operation of the production process. This is verified by production data available for costumers.

Strategy

The quality policy is implemented through effective management of resources in all processes of production.

This means that:

- We have an organization with clear defined responsibility for processes
- We have well-trained employees
- We have well-defined and documented procedures for carrying out all tasks that affect product quality
- We have well-defined procedures to ensure customer requirements
- We audit our suppliers and evaluate the quality of raw materials
- We verify and record the quality of our raw materials, products and services
- We react targeted on non-compliances
- We evaluate the quality system at least once a year to assess its suitability.

Quality management

Quality management system is certified according to:

Vilomix Denmark: FAMIqs and ISO 9001.

Vilomix Baltic: FAMIqs and ISO 9001.

Vilomix Norway: FAMIqs and ISO 22000.

Vilomix Sweden: FAMIqs.

Vilomix finland: ISO 9001 and ISO 14001.

Risk management is based on HACCP principles

Employees

We have well educated employees with the requisite competences.

The employees are familiar with their responsibility in relation to customer requirements, feed safety and the company quality policy.

Employees are conscious of their responsibility in relation to quality goals.

Infra structure

Vilomix maintains constantly the infrastructure and working conditions required to achieve compliance with product and customer requirements.

It implies that buildings, process equipment and IT systems continuously are customised according to costumers or authorities requirements.

Working conditions is defined as the conditions at which the work is carried out. It ensures that working conditions are in compliance with applicable health and safety legislation.